

ContainerPower Energy Solutions

Key technical indicators of communication base station EMS



Overview

How can EMS quality indicators be used to measure EMS Performance?

The primary QI tool is the standardized EMS quality indicator. Methods for developing and using the indicators to measure EMS system performance are described in the following steps: STEP 1. Asking the Questions Gather all stakeholders together and begin by brainstorming questions about the system that the group would like answered.

What EMS Performance measures should a local EMS agency use?

Local EMS agencies and systems are encouraged to begin using some type of EMS performance measures to evaluate and benchmark their own systems. They may choose these or other performance measures customary to the industry.

What are the EMS quality improvement guidelines?

The purpose of these guidelines is to provide a model for the development and implementation of a Quality Improvement Program for the delivery of EMS for EMS service providers, the local EMS agencies (LEMSA), Base Hospitals/Alternate Base Stations, the EMS Authority (EMSA), and their respective personnel.

Why is communication important in EMS?

Communication in EMS is essential. Patients must be able to access the system, the system must be able to dispatch units, EMTs must have a means of communicating with medical direction and receiving facility, and EMTs must be able to communicate vital information to other personnel.

How to evaluate EMS system performance?

All reliable sources of information should be utilized in the evaluation of system performance. EMS organizations should also consider the use of hard copy review, collection check-sheets, customer surveys, direct observation,

and skills simulation. Information systems should be designed to answer EMS system performance questions.

What is the EMS Performance Measures Project?

The EMS Performance Measures Project, begun in 2002 and concluded in 2007, gives the Nation's EMS community an additional tool to gauge and report various aspects of an EMS system including the environment in which EMS responds, the performance of emergency medical service (EMS) agencies, and the overall performance of local systems .

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